



thompsontraders

How to Care for Your Sink

Wash with soap, water and a soft cloth or sponge.

Occasionally wipe dry to remove standing water.

NEVER USE anything abrasive, Soft Scrub, Clorox or Drano type products.

Copper is naturally anti-bacterial and will eliminate bacteria and viruses from its surface.

Black Copper/Black Nickel

- Wash with soap, water and a soft cloth or sponge.
- The Black Copper and Black Nickel finishes will change very little with time.
- It is recommended that you wax your sink to protect the finish. Use a product like Renaissance Micro-Crystalline Wax Polish (Follow Renaissance's directions on how to use wax).
- NEVER USE copper polish or anything abrasive, it will destroy the sink's finish.

Fired Copper/Antique Copper

- Wash with soap, water and a soft cloth or sponge.
- If you wish to slow the patina process, wax your sink. Use a product like Renaissance Micro-Crystalline Wax Polish (Follow Renaissance's directions on how to use wax).
- NEVER USE copper polish or anything abrasive, it will destroy the sink's finish.

Polished Copper

- Wash with soap, water and a soft cloth or sponge
- If you wish to slow the patina process, wax your sink. Use a product like Renaissance Micro-Crystalline Wax Polish. (Follow Renaissance's directions on how to use wax.)
- If the patina grows too dark and you wish to restore the sinks shiny finish, use a copper polish like Wright's Copper Cream to clean the sink (Follow Wright's cleaning directions on how to use copper cream). Then re-wax your sink.
- NEVER USE anything abrasive, it will destroy the sink's finish.

Antique Satin Gold

- Wash with soap, water and a soft cloth or sponge.
- It is recommended that you wax your sink to protect the finish. Use a product like Renaissance Micro-Crystalline Wax Polish (Follow Renaissance's directions on how to use wax).
- NEVER USE copper polish or anything abrasive, it will destroy the sink's finish.

Satin Pewter/Polished Nickel

- Wash with soap, water and a soft cloth or sponge
- It is recommended that you wax your sink to protect the finish. Use a product like Renaissance Micro-Crystalline Wax Polish (Follow Renaissance's directions on how to use wax).
- NEVER USE copper polish or anything abrasive, it will destroy the sink's finish.

Multi-Colored

- This finish comes with a protective coating.
- Wash with soap, water and a soft cloth or sponge.
- NEVER USE copper polish or anything abrasive, it will destroy the sink's finish.

For Questions Please Contact Us:

P.O. Box 7407 Ph: 336-272-3003
Greensboro, N.C. 27417 Fx: 336-272-3014
customerservice@thompsontraders.com
www.thompsontraders.com



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Warranty

Thompson Traders, Inc. warrants to the original purchaser that Thompson Traders, Inc. will, at its option, replace, without charge, such product if it fails due to manufacturing defects for a lifetime of normal residential use. Product replacement does not include transportation cost or labor installation cost. This warranty covers under-mount, drop-in, vessel-mount, and partial drop-in, only if installed in a conventional countertop in residential applications. Thompson Traders, Inc. reserves the right to examine the product in question and its installation prior to replacement. This warranty applies only to sinks:

- 1) Used only in residential applications.
- 2) Which fail due to manufacturing defect
- 3) Which have not been moved from original installation location

This warranty does not apply to defect or damage caused by:

- 1) Failure to follow the recommended procedures for installation, care and maintenance
- 2) Tarnish and discoloration
- 3) Dents or scratches

Other Warranty Conditions

Our warranty does not cover product failure or damage caused by abusive treatment, misuse, environmental factors, improper care and cleaning, damage due to handling or faulty installations or claims of defect related to patina and discoloration. This warranty is extended only to the original consumer purchaser of the product. This warranty does not cover shipping costs, labor costs, or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part or any other expense or loss.

All incidentals or consequential damages are specifically excluded. No additional warranties, express or implied are given. Any implied warranty, including one of merchantability or fitness for a particular purpose, is limited to the duration of the written warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

TO OBTAIN SERVICE UNDER WARRANTY:

- 1) Write to: Thompson Traders, Inc.
P.O. Box 7407
Greensboro, NC 27403
- 2) Include a letter containing the following information:
 - a) Date of purchase and installation
 - b) Description of nature of defect
 - c) Model number or description of model

Return Policy

Thompson Traders, Inc. accepts all returns under the following conditions:

- I. All merchandise must be returned for any credit to be issued.
- II. There is a 25% restocking fee on non-defective returns.
- III. The return authorization number must be on the carton.
- IV. The item must be in the original carton.
- V. The shipping must be pre-paid.
- VI. Returns must be made within 30 days of the purchase date.

Thompson Traders, Inc. will not issue credit for returns of abused, misuse, or for not following the specified cleaning instructions. In the event that the item is damaged in shipping please notify us within 72 hours, after 72 hours the return will not be accepted.